

## Mission Vision And Values

## Our Mission

Our Roadmap starts with our mission, which is enduring. It declares our purpose as a company and serves as the standard against which we weigh our actions and decisions. Our "End-To-End Performance" is the unique combination of unrivalled product quality, technical support and service delivery.

- · Taking pride in what we do
- · Giving our customers confidence and peace of mind
- Create value and make a difference.
- Provide and environment where our people are inspired to be the best they can be.

## Our Vision

Our vision serves as the framework for our Roadmap and guides every aspect of our business by describing what we need to accomplish in order to continue achieving sustainable, quality growth.

- · People: Developing their skills and abilities.
- Partners: Nurture a global network of customers and suppliers where together we create mutual benefit.
- Planet: Be environmentally responsible.
- · Profit: Maximize opportunities with responsibility.
- Productivity: Be a forward thinking lean and fast-moving organization.

## Our Values

Our values serve as a compass for our actions and describe how we behave in the world.

- Leadership: Taking responsibility in all we do and leading each other to deliver our customer promise.
- Integrity: Always be honest and open with each other and our customers.
- Passion: Committed in heart and mind to good service & good product.
- Diversity: Treating each other with respect and courtesy and consideration.
- Regulatory: What we do, we do well and meet our obligations.

T Thakore

**Managing Director** 

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